



YOUR SATISFACTION
IS OUR TARGET

AL-KHALEEJ TRAVELS



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ABOUT US

Alkhaleej travels was founded back in 1994, and since then we are leading Kuwait market with our sales volume, staff, branches and updated technology.

Alkhaleej travels always in top three agents in Kuwait market sales, in 2021 and 2022 was the top IATA sales agency in Kuwait.

We want to inspire and make things easier for our clients and take care of them before and after sales.

Our 12 branches all over Kuwait and our 120 staff are in your service all the time.



OUR VISION

Our vision is to be the leading travel agency recognized for our excellence in customer service, extensive destination knowledge, and commitment to creating extraordinary travel experiences. We aim to inspire wanderlust and empower travelers to explore the world with confidence, providing them with the tools and support they need to turn their travel dreams into reality.



OUR MISSION

Our mission is to provide exceptional travel experiences to our clients by offering personalized services, expert guidance, and innovative solutions.

We strive to create unforgettable memories for travelers, connecting them with unique destinations, cultures, and adventures while ensuring their comfort, safety, and satisfaction throughout their journey.

OUR VALUES

Customer Satisfaction: We prioritize the needs and preferences of our customers, aiming to exceed their expectations and provide them with exceptional service throughout their travel journey.

Integrity and Trust: We conduct our business with the highest ethical standards, maintaining transparency, honesty, and accountability in all our interactions with clients, partners, and employees.

Expertise and Knowledge: We are passionate about travel and continuously strive to expand our destination knowledge, staying updated with the latest trends, and acquiring expertise in travel planning and logistics. We share our knowledge with clients to help them make informed decisions and create memorable experiences.

Innovation: We embrace innovation and leverage technology to enhance our services, streamline processes, and provide cutting-edge solutions to our clients. We stay at the forefront of the industry to deliver a seamless and modern travel experience.

Collaboration and Partnerships: We foster strong relationships with our partners, including airlines, hotels, and local service providers, to ensure seamless operations and access to exclusive resources. By working together, we create a network of trusted collaborators to deliver exceptional travel experiences.

Sustainability: We are committed to promoting sustainable tourism practices that preserve the environment, protect local cultures, and benefit local communities. We encourage responsible travel choices and support initiatives that contribute to the long-term well-being of the destinations we operate in.

Continuous Improvement: We strive for excellence and constantly seek ways to improve our services, processes, and customer experiences. We welcome feedback and embrace a culture of learning and growth to provide the best possible travel solutions.

Adventurous Spirit: We believe in the transformative power of travel and encourage our clients to embrace new experiences, step out of their comfort zones, and create lifelong memories through exploration and discovery.

Teamwork and Respect: We value our diverse team of professionals and foster a supportive and inclusive work environment. We recognize and celebrate individual contributions, encourage collaboration, and treat everyone with respect and dignity.

OUR BRANCHES

AL-KHALEEJ
TRAVELS

"At Al-Khaleej Travels, we're committed to our community and passionate about our services."

We currently have **12 Branches** located in:

- Kuwait city.
- Salmiya.
- Farwaniya.
- Khaitan.
- Faheheel.
- Jleeb Al-Shuyoukh



OUR PROFESSIONAL GROUP

"Great service starts with building great relationships."

Al-Khaleej Travels is a dedicated team of experienced travel experts who are passionate about creating exceptional travel experiences for our clients. We are a diverse group of individuals with a wide range of backgrounds, expertise, and cultural knowledge.

Each member of our team brings their unique set of skills and experiences to the table, allowing us to offer a comprehensive range of services and cater to various travel preferences. From adventure travel to luxury vacations, from solo trips to family holidays, we have specialists who can curate customized itineraries and provide expert guidance for any type of travel experience.

We understand that planning a trip can be overwhelming, so our team is here to assist and guide our clients every step of the way. And in order to stay up-to-date with the latest travel trends and destination knowledge, our team regularly participates in training programs, attends industry conferences, and conducts extensive research. This allows us to offer accurate and timely information, as well as insider insights, ensuring that our clients have access to the best possible travel experiences.

Overall, Al-Khaleej Travels is dedicated to delivering exceptional service, personalized attention, and unforgettable travel experiences to our clients. We are committed to going above and beyond to make their travel dreams come true and create memories that will last a lifetime.



Building relationships with our customers is what makes our job truly rewarding.

ONLINE TRAVEL AGENCIES

To keep abreast of the technology era, we have launched our three websites.

-Almusafeer. www.almusafeer.com

-KhaleejGate. www.khaleejgate.com

-KuwaitWays. www.kuwaitways.com

Our websites and applications Operations, sales and call center are located in Kuwait to be easily in touch with our clients and to build the trust from Kuwait point of sales.

Our team are working 24 hours to provide our clients the best service and the best prices for their destinations.





TOP DESTINATIONS

Alkhaleej travels group since 1994 had a wide experience, strong connections and the best deals all over the world. Specially the top destinations which our Kuwait market looking for.

We are on the top of the sales mountain for some destinations like:



Egypt
Turkey
Saudi Arabia
United Arab emirate
Bahrain
Oman
Qatar
India
Philippines
United Kingdom Singapore
Thailand
France
United States of America

In addition, we are providing special prices for **195 countries** through our deals with Airlines and Hotels chains.

TOP SALES

Alkhaleej travels group has been known all over the years as top sales agency.

We are happy because that reflect to our clients with special prices, as we were the top sales for airlines and hotels like:

HOTELS

Marriott International
Hilton Hotels
Rixos Hotels
Four Seasons Hotels and Resorts
Jumeirah hotels.
InterContinental Hotels Group
(IHG)
Sheraton hotels
Wyndham

AIRLINES

Kuwait airways
Egypt Air
Qatar Airways
Emirates airlines
Turkish airlines
Gulf Air
Oman Air
Jazeera airlines
Saudia airlines
Royal Jordanian
Philippines Airways
Ethiopian airlines
Air Arabia
Fly Dubai
Lufthansa
Air France
Etihad airways
Middle east airlines





OUR SERVICES





GSA

AL-KHALEEJ
TRAVELS

Al-khaleej travels group is the General sales agent in Kuwait for Nesma airline.

Nesma Airlines officially took to the skies in June 2007, offers a friendly and pleasant experience in international travel. Flights on these routes are operated by A320 aircraft, which offer a more affordable way to travel.



PAYMENT METHODS

- Knet
- Visa
- Master cards

CERTIFIED BY

- Civil aviation.
- Ministry of Commerce and Industry.
- Kuwait travel & tourism agencies association.



